
INFORMED CONSENT FOR TREATMENT

Brandis Center, Inc. provides Applied Behavior Analysis (ABA) services, including behavioral assessments, individual therapy, group therapy, parent training, and related clinical services.

Nature of Services

Services may include:

- Behavioral assessments and reassessments
- Individual and group ABA therapy
- Parent/caregiver training
- Data collection and progress monitoring

Treatment plans are individualized, based on clinical need and medical necessity, and may be adjusted over time based on progress and insurance authorization.

Voluntary Participation

Participation in ABA services is voluntary. Parents or legal guardians have the right to:

- Ask questions about services at any time
- Participate in treatment planning
- Request changes to services
- Refuse or discontinue services

Refusal or discontinuation of services may impact treatment outcomes and insurance coverage.

Revocation of Consent

Consent may be revoked in writing at any time, except to the extent that action has already been taken in reliance on prior consent.

By signing below, you acknowledge that you understand and consent to ABA services provided by Brandis Center, Inc.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

CONFIDENTIALITY & PRIVACY

Brandis Center, Inc. complies with all applicable federal and state privacy laws, including the Health Insurance Portability and Accountability Act (HIPAA).

Confidential Information

Client records and protected health information (PHI) will only be used or disclosed:

- For treatment, payment, and healthcare operations
- As required by law
- With written authorization from the parent or legal guardian

Brandis Center, Inc. takes reasonable administrative, physical, and technical safeguards to protect the confidentiality and security of client information.

Center-Based Services

During center-based services, other clients, parents, or caregivers may be present in shared areas. Brandis Center, Inc. makes reasonable efforts to protect the privacy and confidentiality of all clients; however, incidental exposure to information may occur. Families agree to respect the privacy and confidentiality of all clients and not to share information observed or overheard during services.

Home-Based and Community Services

When services are provided in a client's home or community setting, Brandis Center, Inc. takes reasonable steps to protect client privacy and confidentiality. However, the presence of family members, caregivers, or others in the environment may result in incidental exposure to information related to services. Families acknowledge and accept this inherent limitation of home- and community-based services.

Authorization and Revocation

Authorization to release information may be revoked in writing at any time, except to the extent that action has already been taken in reliance on prior authorization.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

NOTICE OF PRIVACY PRACTICES (HIPAA)

This section serves as the Notice of Privacy Practices for Brandis Center, Inc. It explains how protected health information (PHI) may be used and disclosed, and outlines the rights of clients and families under applicable federal and state law.

Brandis Center, Inc. is required by law to:

- Maintain the privacy and security of protected health information
- Provide this Notice of Privacy Practices
- Follow the terms of this notice currently in effect
- Notify families following a breach of unsecured protected health information

Uses and Disclosures of Health Information

Brandis Center, Inc. may use or disclose protected health information for the following purposes:

Treatment

Information may be shared among clinical staff and other professionals involved in the client's care to provide, coordinate, or manage services.

Payment

Information may be used or disclosed to obtain authorization, submit claims, and receive payment from insurance providers or other responsible parties.

Healthcare Operations

Information may be used for internal operations such as quality assurance, staff training, supervision, audits, and compliance activities.

As Required by Law

Information may be disclosed when required by federal or Massachusetts law, including mandated reporting obligations.

Health and Safety

Information may be disclosed when necessary to prevent a serious or imminent threat to the health or safety of the client or others.

Client Rights

Parents and legal guardians have the right to:

- Inspect and obtain a copy of health and billing records
- Request corrections or amendments to records

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- Request restrictions on certain uses or disclosures (with some limitations)
 - Request confidential communications
 - Receive an accounting of certain disclosures
 - File a complaint without fear of retaliation
 - Requests related to these rights must be made in writing to Brandis Center, Inc.

Changes to This Notice

Brandis Center, Inc. reserves the right to change this Notice of Privacy Practices. Any changes will apply to information already maintained as well as information received in the future. Updated versions will be made available to families.

Complaints

If you believe your privacy rights have been violated, you may file a complaint with:

- Brandis Center, Inc., or
- The U.S. Department of Health and Human Services, Office for Civil Rights

You will not be penalized for filing a complaint.

Acknowledgment

By signing below, you acknowledge that you have reviewed and understand this Notice of Privacy Practices.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

FINANCIAL RESPONSIBILITY & INSURANCE

Parent/Guardian Responsibilities

Parents/guardians are responsible for:

- Understanding insurance benefits and coverage
- Obtaining referrals and authorizations when required
- Paying copays, coinsurance, deductibles, or self-pay balances
- Notifying Brandis Center of insurance changes

Billing

Brandis Center, Inc. submits insurance claims as a courtesy. Insurance delays beyond 60 days may result in patient responsibility, as permitted by law.

Cancellation Fees

Cancellations with less than 24 hours' notice may result in a cancellation fee of no more than \$100.00 (one hundred dollars) when permitted by the payer.

- Cancellation fees are not billed to insurance
- Brandis Center, Inc. does not bill insurance for services not rendered

Outstanding Balances

Balances may be required to be resolved prior to scheduling future services. Payment plans may be discussed upon request.

Acknowledgment

By signing below, you acknowledge that you have reviewed and understand this Financial Responsibility & Insurance Policy.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

CANCELLATION, ATTENDANCE, & SERVICE CONTINUITY POLICY

Consistent attendance is essential to the effectiveness of Applied Behavior Analysis (ABA) services. Frequent cancellations, late arrivals, or missed sessions may significantly impact treatment progress, skill acquisition, and the clinical integrity of the treatment plan.

Attendance Expectations

Families are expected to make reasonable efforts to ensure consistent participation in scheduled services, including therapy sessions, assessments, and parent training appointments.

Cancellation Notice

If a cancellation is necessary, parents or guardians are asked to provide at least 24 hours' notice whenever possible. Advance notice allows Brandis Center, Inc. to:

- Attempt to offer make-up services when appropriate
- Reassign clinical staff
- Maintain continuity of care for other clients

Late Cancellations & No-Shows

Cancellations made with less than 24 hours' notice, or failure to attend a scheduled session without notice, may be considered unexcused, except in cases of emergency or severe illness.

Cancellations made with less than 24 hours' notice, or failure to attend a scheduled session without notice, may be considered unexcused and may result in a fee of up to \$100 (one hundred dollars) per missed appointment, when permitted by the applicable payor and law.

Cancellation fees, when applicable, are not billed to insurance, and insurance is never billed for services not rendered.

Emergencies

Brandis Center, Inc. understands that emergencies and unexpected circumstances occur. Emergency situations, severe illness, or other serious matters will be reviewed on a case-by-case basis and handled with flexibility and compassion.

Repeated Cancellations

A pattern of repeated unexcused cancellations may result in a review of service appropriateness. As a general guideline, six (6) or more unexcused cancellations within a six-month period may prompt a clinical or administrative review.

This review may include:

- Discussion of barriers to attendance
- Adjustments to scheduling or service delivery
- Consideration of alternative service models, when appropriate
- Service Suspension or Discharge

If attendance concerns persist despite reasonable efforts to resolve barriers, Brandis Center, Inc. may consider temporary suspension or discharge of services. Discharge is considered only as a last resort and when continued services are no longer clinically effective due to inconsistent attendance.

Any decision regarding suspension or discharge will:

- Be communicated in writing
- Include an opportunity for discussion with the family
- Be made in accordance with clinical judgment, ethical standards, and insurance requirements

Acknowledgment

By signing below, you acknowledge that you understand the importance of consistent attendance and agree to the terms outlined in this Cancellation, Attendance, & Service Continuity Policy.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

PARENT TRAINING EXPECTATIONS & REQUIREMENTS

Brandis Center, Inc. recognizes that parent and caregiver involvement is a critical component of effective Applied Behavior Analysis (ABA) services. Parent training supports generalization of skills, promotes consistency across environments, and is often required by insurance providers as part of medically necessary treatment.

Medical Necessity and Insurance Requirements

Parent training is a required component of ABA services when clinically indicated and authorized by the client's insurance plan, including MassHealth and other payors. For many plans, including MassHealth, ongoing caregiver participation and training is necessary to:

- Support treatment effectiveness
- Ensure skill generalization and maintenance
- Meet authorization and reauthorization requirements
- Demonstrate medical necessity for continued services

Failure to participate in required parent training may impact the ability to continue services under insurance guidelines.

Recommendations and Scheduling

Parent training sessions are recommended by the supervising BCBA based on clinical need and treatment goals. Brandis Center, Inc. will:

- Provide advance notice of recommended training sessions
- Make reasonable efforts to accommodate scheduling barriers
- Offer guidance regarding expectations and objectives of training

Training may be delivered in-person, via telehealth (when permitted), or through a combination of formats, depending on clinical appropriateness and authorization.

Attendance Expectations

Parents and legal guardians are expected to attend scheduled parent training sessions and actively participate. If a parent or guardian is unable to attend a scheduled session, at least 24 hours' notice is requested whenever possible so the session may be rescheduled.

Missed or Repeatedly Cancelled Training Sessions

Repeated missed or late-cancelled parent training sessions may interfere with treatment effectiveness and insurance compliance. A pattern of non-attendance may result in:

- A review meeting with the supervising BCBA
- Discussion of barriers to participation
- Adjustments to scheduling or service delivery, when appropriate

Impact on Services

If parent training is determined to be medically necessary and required by the client's insurance plan, and repeated non-compliance continues despite reasonable efforts to address barriers, Brandis Center, Inc. may be required to:

- Modify the treatment model
- Reduce services
- Suspend or discharge services

Any decision to modify, suspend, or discharge services related to parent training non-compliance will:

- Be made in accordance with clinical judgment, ethical standards, and insurance requirements
- Be communicated in writing
- Be considered only after other reasonable alternatives have been explored

Discharge related to parent training non-compliance is considered a last resort and only when continued services are no longer clinically appropriate or authorized.

Acknowledgment

By signing below, you acknowledge that you understand the importance of parent training as part of ABA services and agree to participate in recommended training sessions as required by clinical need and insurance guidelines.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

COMMUNICATION, CONTACT, & CLINICAL BOUNDARIES POLICY

Brandis Center, Inc. values open, respectful communication with families and recognizes that effective communication supports positive clinical outcomes. At the same time, clear communication boundaries are necessary to ensure ethical practice, appropriate supervision, accurate documentation, staff well-being, and compliance with insurance and accreditation requirements.

Approved Communication Channels

Families are expected to communicate with Brandis Center, Inc. through established and approved channels, which may include:

- Official Brandis Center phone numbers
- Brandis Center email addresses
- Approved clinical, scheduling, or documentation platforms, when applicable

Personal phone numbers, personal email accounts, or social media platforms are not appropriate for routine communication unless explicitly approved in writing by Brandis Center, Inc., a supervising BCBA, or another designated supervisor, and such approval may be revoked at any time.

Business Hours and Response Expectations

Standard business hours are 9:00 AM – 5:00 PM, Monday through Friday, excluding holidays.

- Families should not expect responses outside of business hours except in limited, urgent circumstances
- Messages received outside of business hours will generally be addressed on the next business day
- Response times may vary depending on the nature of the inquiry, clinical urgency, and staff availability

This structure supports appropriate documentation, supervision, and continuity of care.

Clinical Guidance Outside of Scheduled Sessions

Clinical guidance, treatment decisions, or program changes are intended to occur during scheduled therapy sessions, parent training, or formally scheduled meetings whenever possible. Providing clinical direction through informal or unscheduled communication (such as text messages or brief emails) may be limited to ensure:

- Proper clinical oversight and supervision
- Accurate documentation in the client record
- Compliance with ethical standards and insurance requirements

Families may be asked to schedule a parent training session or meeting with the supervising BCBA to address clinical questions in depth.

Emergencies and Crisis Situations

ABA services provided by Brandis Center, Inc. are not crisis services.

- In the event of an immediate threat to health or safety, families must contact 911, emergency services, or appropriate local crisis resources
- Contacting a BCBA, therapist, or other Brandis Center staff member does not replace emergency services

Brandis Center staff may assist with follow-up support and coordination after an emergency, as clinically appropriate.

Respectful and Professional Communication

All communication must remain respectful and professional. Harassing, threatening, or inappropriate communication toward staff is not acceptable and may result in:

- Limitations on communication methods
- Review of service appropriateness
- Administrative or clinical action, when necessary

Brandis Center, Inc. is committed to maintaining a safe and respectful environment for both families and staff.

Documentation and Compliance

To meet clinical, ethical, and insurance requirements, relevant communications may be documented in the client record. This includes communication related to:

- Attendance and scheduling concerns
- Treatment planning and parent training
- Safety, risk, or boundary concerns

Documentation supports continuity of care and compliance with MassHealth, and other payor standards.



Brandis Center, Inc.

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Acknowledgment

By signing below, you acknowledge that you understand and agree to follow the Communication, Contact, & Clinical Boundaries Policy as outlined above.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

INFECTION CONTROL, HEALTH, & SAFETY POLICY

Brandis Center, Inc. is committed to maintaining a safe and healthy environment for clients, families, staff, and visitors. Infection control practices are guided by applicable federal, state, and local public health authorities and are consistent with Brandis Center, Inc.'s internal health and safety policies.

General Health Expectations

Families are expected to notify Brandis Center, Inc. as soon as possible if a client or household member has:

- A known or suspected contagious illness
- Exposure to an infectious disease
- Symptoms that may pose a risk to others

Timely communication allows Brandis Center, Inc. to assess risk, implement appropriate precautions, and maintain continuity of care when possible.

Staying Home When Ill

Clients, caregivers, or household members who are ill should not attend services until symptoms have improved and return-to-service criteria are met in accordance with current public health guidance.

Brandis Center, Inc. reserves the right to:

- Exclude clients from services when illness poses a risk to others
- Require symptom resolution or medical clearance prior to return
- Modify or temporarily suspend services to protect health and safety

These decisions are made in good faith and in alignment with public health guidance and organizational policy.

Infection Prevention Measures

Brandis Center, Inc. implements reasonable infection prevention measures, which may include:

- Enhanced cleaning and sanitization of shared spaces and materials
- Hand hygiene practices
- Use of personal protective equipment (PPE), when indicated
- Temporary operational adjustments during periods of increased risk

Specific measures may change based on guidance from public health authorities.

Health Screening

Health screening procedures may be implemented or adjusted as required by public health guidance or organizational policy. Families and staff are expected to self-screen prior to attending services and to comply with any screening requirements in place at the time.

Telehealth and Alternative Service Models

When clinically appropriate and authorized by the client's insurance plan, telehealth or alternative service models may be considered to reduce risk while supporting treatment continuity.

Requests for Medical Information

When necessary to protect health and safety, Brandis Center, Inc. may request limited medical information or documentation to:

- Confirm illness-related absences
- Determine appropriateness of return to services
- Comply with public health or insurance requirements

Any medical information provided will be treated as confidential and handled in accordance with privacy laws.

Policy Modifications

Brandis Center, Inc. reserves the right to modify infection control practices, requirements, or procedures at any time to remain compliant with public health guidance and organizational safety policies.

Acknowledgment

By signing below, you acknowledge that you have reviewed and understand the Infection Control, Health, & Safety Policy and agree to follow the requirements outlined above.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

VIDEO SURVEILLANCE, RECORDING, & PRIVACY POLICY

Brandis Center, Inc. is committed to maintaining a safe, respectful, and professional environment for clients, families, and staff. This policy outlines the use of video surveillance in Brandis Center facilities and expectations related to recording during services provided in client homes or community settings. This policy is consistent with Brandis Center, Inc.'s internal employee policies and applicable Massachusetts law.

Center-Based Video Surveillance

Brandis Center, Inc. utilizes video-only surveillance in certain common areas of its facilities for safety, security, and quality assurance purposes.

- Surveillance does not include audio recording
- Cameras are not placed in areas where there is a reasonable expectation of privacy, including restrooms or changing areas
- Access to surveillance footage is restricted to authorized personnel only
- Footage is stored securely and handled in accordance with privacy and confidentiality requirements

Video surveillance is not used for routine staff performance monitoring or disciplinary purposes.

Recording and Massachusetts Law

Massachusetts is a two-party consent state with respect to audio recording. Brandis Center, Inc. does not engage in audio recording without proper notice and consent, as required by law.

Home-Based and Community Services

Brandis Center, Inc. recognizes that families may use video or audio recording devices in their homes for personal security or family purposes. To support transparency, trust, and staff safety:

- Families are expected to disclose the presence of any audio or video recording devices prior to the start of services
- Undisclosed recording may impact service delivery and may result in a review of service appropriateness
- Recording should not interfere with service delivery, clinical integrity, or staff privacy

Brandis Center, Inc. does not require families to remove home surveillance systems; however, failure to disclose recording devices may compromise the therapeutic relationship and continuity of services.

Employee Privacy and Professional Boundaries

Brandis Center, Inc. respects the privacy and professional boundaries of its staff. Recording practices that are covert, misleading, or inconsistent with this policy may result in administrative or clinical review and could impact the continuation of services.

Use and Disclosure of Recordings

Any recordings obtained by Brandis Center, Inc. (when applicable) are treated as confidential and managed in accordance with privacy laws. Families are asked not to distribute, publish, or share recordings of services or staff without appropriate consent.

Policy Alignment and Modifications

This policy is intended to align with Brandis Center, Inc.'s Employee Handbook and applicable legal requirements. Brandis Center, Inc. reserves the right to modify this policy to ensure compliance with law, accreditation standards, and organizational practices.

Acknowledgment

By signing below, you acknowledge that you understand and agree to the Video Surveillance, Recording, & Privacy Policy as outlined above.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

CLIENT RIGHTS, CONCERNS, & GRIEVANCE PROCESS

Brandis Center, Inc. is committed to providing services in a respectful, ethical, and family-centered manner. Clients and families have the right to participate actively in services, voice concerns, and file grievances without fear of retaliation.

Client and Family Rights

Clients and their parents or legal guardians have the right to:

- Be treated with dignity, respect, and cultural sensitivity
- Receive services that are individualized and based on clinical need and medical necessity
- Participate in treatment planning and goal development
- Ask questions and receive clear explanations regarding services
- Refuse, suspend, or discontinue services at any time
- Receive services free from discrimination, harassment, or retaliation

Raising Concerns

Brandis Center, Inc. encourages families to raise questions or concerns as early as possible so they may be addressed promptly and collaboratively. Concerns may relate to:

- Service delivery
- Staff interactions
- Scheduling or attendance
- Communication
- Safety or boundary issues

Concerns may be raised verbally or in writing to a supervising BCBA, Company Owner, or other program supervisor.

Formal Grievance Process

If a concern is not resolved through informal discussion, families may file a formal grievance.

A formal grievance may be submitted:

- In writing via email or mail, or
- By requesting assistance from administrative staff

Upon receipt of a formal grievance, Brandis Center, Inc. will:

- Acknowledge receipt of the grievance
- Review the concern objectively and confidentially
- Conduct any necessary follow-up or investigation
- Provide a response within a reasonable timeframe

Non-Retaliation

Brandis Center, Inc. strictly prohibits retaliation against any client, family member, or caregiver for raising concerns, filing a grievance, or participating in a review process. Services will not be reduced, altered, or terminated solely as a result of a grievance being raised.

External Reporting

Families may also contact external agencies or oversight bodies if they believe their concerns have not been adequately addressed, including insurance providers or applicable regulatory or accreditation organizations.

Documentation and Compliance

Concerns and grievances may be documented as part of the client record when relevant to treatment planning, safety, or compliance requirements. Documentation is maintained in accordance with privacy laws.

Acknowledgment

By signing below, you acknowledge that you understand your rights and the grievance process outlined above.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

DISCHARGE & TRANSITION POLICY

Brandis Center, Inc. is committed to providing Applied Behavior Analysis (ABA) services that are clinically appropriate, ethically delivered, and based on medical necessity. Services are intended to support meaningful progress over time and may change as a client's needs evolve.

Purpose of Discharge and Transition Planning

Discharge and transition planning are essential components of responsible clinical care. Brandis Center, Inc. seeks to ensure that any reduction, transition, or discontinuation of services is handled thoughtfully, transparently, and in collaboration with families whenever possible.

Reasons for Discharge or Transition

Discharge or transition of services may occur for one or more of the following reasons:

- **Successful Completion of Treatment Goals**
The client has made sufficient progress and no longer requires ABA services at the current level of care.
- **Change in Clinical Need or Medical Necessity**
ABA services are no longer clinically indicated or authorized by the client's insurance plan.
- **Transition to Another Service or Setting**
The client is transitioning to school-based services, another provider, or a different level of care.
- **Family Request**
Parents or legal guardians may request to reduce, suspend, or discontinue services at any time.
- **Attendance or Participation Concerns**
Repeated cancellations, lack of participation in medically necessary parent training, or inconsistent attendance may impact the effectiveness and clinical appropriateness of services.
- **Safety or Boundary Concerns**
Situations in which continued services cannot be provided safely or ethically.

Discharge Process

When discharge or transition is being considered, Brandis Center, Inc. will make reasonable efforts to:

- Discuss the reason(s) for discharge or transition with the family
- Provide advance notice whenever possible
- Review progress, recommendations, and next steps
- Support coordination with schools, community providers, or other services when appropriate

Decisions regarding discharge are based on clinical judgment, ethical standards, insurance requirements, and the best interests of the client.

Unplanned or Immediate Discharge

In rare circumstances, immediate discharge may be necessary due to safety concerns, ethical considerations, or situations where continued services are no longer appropriate. Such decisions are made carefully and documented in accordance with organizational policy.

Non-Retaliation

Discharge decisions are never made in retaliation for families raising concerns, filing grievances, or exercising their rights. Clinical decisions related to discharge are separate from the grievance process and are based solely on clinical appropriateness and service feasibility.

Transition Support

When services are ending, Brandis Center, Inc. may provide transition support, which may include:

- Discharge summaries
- Recommendations for next steps
- Coordination with other providers, when authorized

The extent of transition support may vary based on clinical circumstances and family preferences.

Acknowledgment

By signing below, you acknowledge that you have reviewed and understand the Discharge & Transition Policy and agree to the terms outlined above.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

TELEHEALTH CONSENT (WHEN APPLICABLE)

Brandis Center, Inc. primarily provides in-person Applied Behavior Analysis (ABA) services, including center-based and home-based services, depending on clinical need and service authorization. In limited circumstances, and when clinically appropriate and authorized by the client's insurance plan, telehealth services may be offered as a supplement to in-person services.

This Telehealth Consent applies only if telehealth services are utilized.

What Is Telehealth?

Telehealth refers to the delivery of certain clinical services through secure audio and/or video technology when in-person services are not feasible, temporarily unavailable, or clinically appropriate.

Telehealth services may include, but are not limited to:

- Parent or caregiver training
- Caregiver consultation
- Clinical meetings with a supervising BCBA
- Limited clinical support related to center-based or home-based services

Telehealth is not a replacement for direct in-person therapy and may not be appropriate for all services, clients, or goals.

Voluntary Participation

Participation in telehealth services is voluntary. Parents or legal guardians may:

- Decline telehealth services
- Request a return to in-person center-based or home-based services when available
- Withdraw consent for telehealth services at any time

Declining telehealth services may impact service availability depending on clinical need, staffing, and insurance authorization.

Privacy and Technology Limitations

Brandis Center, Inc. uses reasonable safeguards to protect privacy during telehealth sessions. Families acknowledge that:

- Telehealth relies on internet, devices, and technology outside the control of Brandis Center, Inc.
- Technical disruptions, connectivity issues, or security risks may occur

- Families are responsible for ensuring privacy and an appropriate environment on their end of the connection

Telehealth sessions should take place in a private, distraction-free setting whenever possible.

Emergency and Crisis Limitations

Telehealth services are not crisis services.

In the event of an emergency or immediate threat to health or safety:

- Families must contact 911 or local emergency services
- Telehealth providers cannot provide emergency intervention

Documentation, Supervision, and Compliance

Telehealth services are documented in the same manner as center-based and home-based services and are subject to:

- Clinical oversight by a supervising BCBA
- Ethical standards and professional guidelines
- Insurance and authorization requirements

Authorization and Insurance Requirements

Telehealth services may only be provided when:

- Clinically appropriate
- Authorized by the client's insurance plan (including MassHealth, when applicable)
- Permitted under applicable state and federal regulations

Revocation of Consent

Consent for telehealth services may be revoked in writing at any time.

Acknowledgment

By signing below, you acknowledge that you understand and agree to the Telehealth Consent outlined above. This consent applies only if telehealth services are utilized in connection with center-based or home-based ABA services.

Printed name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date